

Product Guarantee

Area of application:

PV modules from GermanSolar AG

Models:

GSM/ GSP

GermanSolar AG guarantees to its contracting partner that supplied modules of the above-named model are free of material and manufacturing faults. The product guarantee is subject to the following conditions.

Terms and conditions:

1. The product guarantee from GermanSolar AG shall apply for a period of **Ten (10) years** from the date of purchase from GermanSolarAG. It shall only apply if the modules have remained in the country in which GermanSolarAG carried out the initial sale of the relevant modules.
2. Should the product fail to function properly during the guarantee period, GermanSolar AG shall repair the module with no charge for the cost of work and materials.
3. The guarantee shall only apply if the defect can be traced back to manufacturing faults in the glass composite film, the module frame or the connection box and if the claimant had a contractual relationship in relation to the product with GermanSolar AG.
4. The obligations of GermanSolar AG shall be limited to the repair of the defects or, at its own discretion, to the replacement of defective parts or the whole module. The costs and risks of transport to the manufacturer, installation and removal of the product, and any other costs directly or indirectly connected with this repair, shall not be covered by the guarantee.
5. All repair work under this product guarantee must be carried out by an authorized GermanSolar service company. The cost of repair work carried out by non-authorized companies shall not be reimbursed and, should such work damage the product, damage of this kind shall not be covered by the guarantee. Such cases shall furthermore void the warranty claim against GermanSolar AG.
6. This product guarantee shall only apply to defective materials or manufacturing and specifically does not cover:
 - regular inspections, maintenance and cleaning work or rebuilding, nor the replacement of worn parts;
 - damage caused by accidents, negligence, modifications, use of external components, improper use, inappropriate attachments or packaging;
 - products with illegible or missing serial numbers;
 - damage caused by electrical surges, fire, water, acts of war, public unrest, incorrect mains voltage, incorrect ventilation or any other reasons that are outside the control of the manufacturer;
 - string modules in which admissible system voltage has been exceeded.
7. The manufacturer shall not be liable for any damage to other products that has occurred in connection with this product.
8. Claims under this guarantee may only be transferred if such claims are found to be uncontested or valid.
9. This product guarantee constitutes an additional guarantee. Statutory warranty claims shall remain unaffected and continue to apply. The product guarantee has no influence on any guarantee terms and conditions to which the purchaser is possibly entitled in the country of purchase in addition to this guarantee.

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